

Chapter 42

3sHealth—Security of Payroll Transactions Follow Up

1.0 MAIN POINTS

Effective April 17, 2012, Saskatchewan Association of Health Organizations (SAHO) became 3sHealth.

3sHealth has addressed the one outstanding recommendation that continued from our 2009 follow up of then SAHO's controls to secure transactions on its payroll system. 3sHealth has implemented procedures to monitor the security of its payroll service provider.

2.0 INTRODUCTION

In 2006, we audited SAHO's central controls to secure transactions on its payroll system. The central controls are policies and procedures for ensuring the confidentiality, availability, and integrity of the payroll system. We reported the results of our audit in Chapter 2E of our 2006 Report – Volume 3 and made four recommendations for SAHO to help improve its processes.

We completed our first follow-up in 2008. In Chapter 7 of our 2008 Report – Volume 1, we reported that management had adequately addressed three of our four original recommendations.

Our second follow-up in August 2009 found that the one outstanding recommendation had not been fully addressed (see Chapter 10A of our 2009 Report – Volume 3).

This is our third follow-up.

3.0 STATUS OF RECOMMENDATIONS

This section sets out the one recommendation outstanding at August 31, 2009 and SAHO's actions up to March 31, 2012. At March 31, 2012, management has addressed the one remaining recommendation.

3.1 Monitoring its Service Provider

We recommended that SAHO monitor the security controls of its Internet Personnel Front End (IPFE) service provider to protect SAHO's systems and data. (2006 Report – Volume 3; Public Accounts Committee agreement June 25, 2007)

Status – Implemented.



At March 31, 2012, management has implemented procedures to monitor the security controls of its service provider. 3sHealth receives monthly reports from its service provider detailing security and availability.

In 2011, SAHO signed a new agreement with its service provider. This agreement outlines the service provider's responsibilities to protect and secure the hosted payroll systems and data and requires the service provider to provide monthly reports. The agreement also enables 3sHealth to audit the service provider annually.

Since signing the new agreement, management obtained audit assurance on the service provider's controls. The audit did not find any significant issues.