

Chapter 25

Regina Qu'Appelle Regional Health Authority – Use of Surgical Facilities

1.0 MAIN POINTS

As part of its mandate, Regina Qu'Appelle Regional Health Authority is responsible for providing surgical services within its health region.

This chapter describes our second follow-up of the actions of Regina Qu'Appelle on the one remaining recommendation we initially made in our 2013 audit of its processes to support the efficient use of its surgical facilities.

By mid March 2017, Regina Qu'Appelle had implemented the recommendation. It assessed the use of its surgical facilities by monitoring its efficiency-focused performance measures.

2.0 INTRODUCTION

Our *2013 Report – Volume 1*, Chapter 20 reports the results of our audit of Regina Qu'Appelle's processes to support the efficient use of its surgical facilities. We made nine recommendations to help Regina Qu'Appelle strengthen its processes. By 2015, as reported in our *2015 Report – Volume 1*, Chapter 26, Regina Qu'Appelle had implemented eight of the nine recommendations.

To conduct this review engagement, we followed the standards for assurance engagements published in the *CPA Canada Handbook – Assurance*. To evaluate Regina Qu'Appelle's progress towards meeting the recommendation, we used the relevant criteria from the original audit. Regina Qu'Appelle's management agreed with the criteria in the original audit.

To perform our follow-up on the recommendation, we discussed actions taken with management and reviewed relevant documentation (e.g., Surgical Program Executive Committee minutes, monitoring reports).

3.0 STATUS OF RECOMMENDATIONS

This section sets out the recommendation including the date on which the Standing Committee on Public Accounts agreed to the recommendation, the status of the recommendation at March 15, 2017, and Regina Qu'Appelle's actions up to that date. We found that Regina Qu'Appelle implemented the recommendation.



3.1 Assessing the Use of Surgical Facilities

We recommended that Regina Qu'Appelle Regional Health Authority establish efficiency-focused performance measures and targets for assessing the use of surgical facilities. (2013 Report – Volume 1; Public Accounts Committee agreement September 9, 2014)

Status – Implemented

Regina Qu'Appelle is assessing the use of its surgical facilities by monitoring its efficiency-focused performance measures.

In July 2015, the Surgical Executive Committee started to monitor the following efficiency-focused performance measures at each of its meetings:

- › Operating room vacated time (i.e., cancellations) total hours versus unfilled vacated time total hours
- › Late theatres (i.e., operating rooms) per day broken down by service (e.g., general surgery, neurosurgery)
- › Same day cancellations
- › Booked time versus utilized time by service and surgeon

Since 2015, the Committee met 30 times to discuss these measures. During these meetings, the Committee also began discussing and developing some targets for the measures. For example, it has set a target of 90% for operating room vacated time utilization. It is monitoring and reporting against this target at the Committee meetings.